



General Comments (in random order)

"Good company good communication was put at ease!!"

Mrs Louise Butler (Smith)

"Excellent company would recommend to anyone! Prices were great value and the customer service was exceptional"

Mr Graham Whitehead

"FWC provided a superb service in every respect. All queries were answered promptly. The driver even came out to make sure there was enough room in the cul de sac for the car prior to the wedding. The car was decorated as requested and arrived promptly for all 3 journeys. . Basically it was an all round professional service at a very reasonable price which helped ease the stress of the day. Highly recommended to all my friends who are also thinking about getting married."

Mrs Helena Eggington (Windle)

"I couldn't have asked for more from both the driver and his car. From turning up way earlier than arranged to ensure punctuality and allow us to take pictures, to being smartly dressed and helping me at every opportunity. He was then able to advise us on great locations for more wedding photos to be taken near to our wedding venue and how to get the best shots. My groom absolutely loved the car, and to know it once belonged to royalty made it even more special."

Mrs Amy Banks (Wheeldon)

"Amazing service on our wedding day. Steve couldn't do enough for us. There had been a problem with the car we had booked the day before and Steve did all he could so I had the car of my dreams. Would recommend to anyone as they are superb."

Mr Mark cupitt

"They were amazing. If I could have voted more than 10 then I would for all."

Mrs Kirsty Carratt (Booth)

"excelled in excellence in every way from service, the cars themselves and value for money"

Mrs Louise Ogg (Whittam)

"Very friendly & reliable service, would definitely recommend!"

Mrs Laura Waddell

"Originally we were having two cars and paid the deposit accordingly, we had to cut back to just one car and Steve and DI let us use the extra deposit for the one car lowering the price for us. They were all very friendly and offered us lots of choice and information about the



THE
WEDDING
INDUSTRY AWARDS

cars. The driver arrived a little early but then didn't get flustered that we were running late. The customer service we got both before and on the day was excellent and I have already recommended them to friends."

Mrs Danielle Copley (fitzpatrick)

"From the moment I met Steve at Fairytale Wedding Cars I knew I wanted this company to take me on my final journey as a Miss and the first as a Mrs. He went through different options and ideas and which would suit my wedding party the best. The drivers were very smart."

Mrs Clare Worton (Garfitt)

"Such a professional company I am so glad we hired them my father has a mobility problem and they helped him and made me feel like a special bride I was so thrilled when the cars arrived it was a really special moment, they also looked fab on the photos."

Mrs sarah harrison

"I cant express enough what an incredible service Fairytale Wedding Cars provided. The cars themselves were beautiful - absolutely spotless, beautifully presented and so comfortable. But the drivers were outstanding. There's a lot more to driving wedding cars than I thought! They knew when to have a conversation and when not, how to get me and my dress out the car and gave our photographer excellent advice. Booking FTW cars was by far the best decision I made throughout the planning of the day."

Mrs Hannah McGarrity

"An excellent service from start to finish. We found Fairytale wedding cars to be extremely personable and they are truly dedicate to providing a first class service. The attention to detail they put in to the presentation of their vehicles is impressive. The cars looked stunning on the day and we could not have asked for a better result. Thank you."

Mr Jonathan Richards

"Steve and co are an absolute pleasure to deal with, they completely understood my dream, and I am over the moon to say that Steve fitted in to our day perfectly. Even my dad was impressed and that takes some doing!!!!"

Mrs Helen McEvoy

"Steve bent over backwards and was extremely helpfull. I called a few times and every time I called he made me feel welcome, put me at ease and was very efficient and professional. He has the personal touch and would fully recommend. 10/10. Perfect"

Mrs Rachel Mosley

"Was really happy with the professionalism and service provided"

Mr Stephen Holt



THE
WEDDING
INDUSTRY AWARDS

"i loved every minute of my wedding and fairytale cars are the best"

Mrs caroline hookway

"Friendly, understood the stress of the bride, lovely Champagne, punctual and would defiantly recommend."

Mrs Kelly Ferguson

"Fairytale Wedding Cars were superb. We knew as soon as we met Steve that we wanted to use them for our wedding. Other car suppliers hadn't responded to our calls or were going to charge a fortune despite getting married outside the wedding season. With Fairytale Wedding Cars we had a great experience and even a back up car - just in case! All the cars they own are beautiful, something for every taste and we were completely happy with our choice. It looked great on the day. Thank you so much."

Mrs Katherine Pickersgill (Houghton)

"Steve the owner and his team were very friendly, pleasant, accommodating and knowledgable. We had the confetti daimler car and Rolls Royce both cars were absolutely pristine as we're the drivers. Had some amazing pictures and the confetti car was a real wow and talking point for guests. Would definitely use them again and recommend to friends."

Mrs Marie Atkin (Whitehead)

"well what can I say, Steve was a true professional, the service , communication was nothing short of superb. I would highly recommend Steve and his cars. Having dealt with Fairy-tale wedding cars and having them drive my wife to be on the best day of our lives so far all I can is thank you so much. He was a true gent and did everything he could plus more. once again a massive thank you to Steve & Fairy-tale wedding cars."

Mr mark wilson

"we would recommend fairytale wedding cars to anyone. They are reliable and make your day suit you. They kept you updated on there web sight. The cars are beautiful and they did what you asked for. Very reliable and on time. They where very easy to talk to and made you feel special. They are all great and kind people. Thank you to everyone who made our day so special."

Mrs Rachael Hickman (Copeland)

"Liked the car"

Mr matthew appleyard

"Excellent service right from the first phone call to shaking hands and leaving Steve on the day"

Mr David Kirk

"Na"



Mrs Rebecca Carr (Beckett)

"Fairytale wedding cars were brilliant really professional and helpful. They kept us informed of cars available and times they would arrive on the day! We would recommend to anyone"

Mr James Cowling

"Absoloutly brilliant from start to finish .helped me pick the right car... Made me feel special on the day didn't feel rushed while taking photos and the gent who helped on the day was great"

Mrs Simone Hokinson(Michalik)

"They were professional from start to finish and we couldn't have asked for a better service and value for money. They made our day run smoothly and in style! Incredibly efficient service with no hiccups. Lovely drivers, stress free. I even forgot my vale when we left my parents' house and the driver calmly stopped so my dad could go back and get it! We were still on time to the church. The bottle of champagne was a lively touch after the church ceremony. I honestly couldn't recommend them enough"

Mrs Francesca Makey (Nicholson)

"Such a lovely car and fantastic service."

Mrs Laura Brewin (rush)

"Excellent! Very personable and prosessinal. And very calming on a rather emotional day. Thankyou Steve :-)"

Mrs Diana Harper

"The car was a surprise for us from my parents we thought we were going in a family car! It was kept a secret right up to the moment the car arrived to collect the bride. My mother told me when I arrived at the venue my fiance had no idea. What a fantastic service they gave us in the beautiful confetti car!! Champagne, confetti and a ride as husband and wife for the first time. Wonderful day excellent service highly recommend them for the service they gave."

Mr Simon Bembridge

"I used fairy tale cars in May they were friendly reliable and very smart. They provide cars to suit everyone's needs I had a car and the limousine it was a great experience and would highly recommend them. Celebrity quality and excellent service. Steve and his team were very particular with details which is great and they take great car of there cars, they are clean, well maintained and restored back to there former glory. Fantastic and highly recommend."

Mrs Elise Murray



THE
WEDDING
INDUSTRY AWARDS

"I'd not been bothered about wedding cars when I looked round at them. Until I saw her that is Mary the Daimler, beautifully restored, every detail of her was just perfect! Fairytail wedding cars were brilliant from the start right upto the big day. Friendly, helpful, reliable, quick to reply to any queries. We don't like champagne but there champagne is really nice! Perfect for our first drink of the day, not strong and really refreshing. Would recommend to everyone"

Mrs carla Armstrong (kerrigan)

"So impressed by how they restore vehicles and in our case the car wouldn't be ready so they went out and found and bought a new one so out day was perfect. Talk about going extra mile for customers is an understatement."

Mr Nigel Beardow

"The car was on time, had the colour decorations we required."

Mrs Nicole Uttley (Gibson)

"The most important thing to me on the day of the wedding was timeliness. I had absolutely nothing to worry about because the car was always on time. The owner was obviously very passionate about his vehicle and his job. The champagne he gave to us after the wedding was delicious."

Mrs Chandra Darwin

"We hired two cars from Fairytale Wedding Cars for our wedding in May 2015 and were very pleased with the service we received. Steve was great and is clearly very enthusiastic about the business - something you need when trusting a company with an element of your Big Day! We would recommend the company to any Bride and Grooms to be."

Mrs Lindsay Garfitt-Brown

"Excellent service and very good value for money was very impressed"

Mrs Annemarie Bridges (Chadburn)

"you can tell when someone loves their business and it's not just about earning money from you, Steve is a perfect example of this, he loves cars and making sure affordable luxury cars make your special day that little bit more special, the driver could not do enough too. He was dressed as he should be, knew about the car he was driving, was on time and very professional."

Mr Michael Burns

"From the off, Steve and his family immersed themselves in our wedding plans, taking on board details that went far beyond the transport arrangements to seamlessly integrate with the rest of the arrangements. Examples were understanding the the bulk of the bridal dress to ensure that the opening of the car door was appropriate, Or, Steve's 'added value' liaison with other suppliers to make sure things went smoothly, e.g. with the vintage bus company



THE
WEDDING
INDUSTRY AWARDS

for photographic shoots. A true professional!"

Mrs Laura McGrath (Giles)

"Absolutley fantastic service very friendly and happy people who love their job. The car was absolutley amazing we loved it. All in all an excellent service and would recommend them to every bride and groom out there. thank you to Steven and their team our day was perfect and made even more perfect due to Steven and their team. they even upgraded our car at no extra cost to make it easier for the adult bridesmaids as I had 4 little ones for them to look after. thanks again keep up the good work."

Mrs Joy Hobson-Storey

"They are a fantastic supplier, the car was amazing with the confetti cannons the guests really enjoyed watching it, they arrived on time and took me and my husband for a drive around the countryside before arriving at the earl, their customer service is absolutely outstanding, I want to get married again just so I can use them again"

Mrs Vicky Prendergast (Wordsworth)

"The service I received was outstanding from me receiving a leaflet at a wedding fair to my first call then all the help advice and commitment through the many calls and emails sent to arrange every detail. This company was a real pleasure to deal with. They are professional and yet a very caring family run business. I would recommend them to anybody both for the value of there service through to the style and class of there wedding cars and excellent drivers."

Mrs Naomi Lindley (Cunningham)

"The car & driver we're very clean. On time & very helpful"

Mr Peter Burrow

"The service was fantastic, you can see the passion Steve has for his cars. On time and punctual on the day couldn't have asked for more. The price wasn't the lowest but it was the best value! I'd recommend to anyone looking for a smooth, non-wheeler-dealer type relationship with their wedding car provider."

Anonymous

"From booking Fairytale wedding cars Ltd we had nothing but praise for them. Steve talked us through how our journey would go and as soon as we saw how much passion goes into the company we had to book right then. The gorgeous Daimler arrived early and we got to the church on time. My husband and I got taken for a drive after saying 'I do' to spend some time alone before the rest of the day and it was just what we needed. Professional from start to finish. They gave us our fairytale."

Mrs siobhan Coleman (allott)

"I was extremely happy with the service provided to us on our wedding day. The car was



THE
WEDDING
INDUSTRY AWARDS

beautifully presented and arrived promptly at each stage of the day as we required a few trips for different people. The drivers were polite and made sure everything was as we wanted. They kept in contact with us in the run up to the wedding to put our minds at ease. The added extras of the champagne and the confetti cannons made it extra special."

Mrs Karen Morrison (Starsmore)

"Fantastic service!"

Mrs Jessica Stevenson (Coy)

"Steve helped make the wedding a very memorable day. He was friendly, yet professional. The car was immaculate and he looked very smart. The car was a surprise from my parents, and it turned out to be one of the highlights of the day."

Mrs charlotte nutting-hughes

"I rate Fairytale Wedding cars and all of the staff 110% can not fault them in any way the cars are outstanding and the drivers take pride in making your day. In every possible way Fairytale wedding cars are so professional at making your day, Steve McDonald has really done wonders with his cars he should be very proud of his work we are thank you."

Mr Chris Loveday

"Outstanding service from start to finish, great communication through out the booking process to the actual wedding. Showed up in plenty of time before we needed to leave the cars were spotless even though it was raining. Put me at ease and made the day run smoothly as we were on time at the right places."

Mrs Victoria Whiting (sugden)

"We first saw fairytale wedding cars at a wedding fair and we fell in love with one of the old Daimlers (Mary) they had but it was when Steve the owner came over to talk to us that we then knew we wanted to use them for our wedding. He is one of the nicest people we've met and he is very passionate about his cars and what he does. They made the booking and arrangements very easy, nothing was a problem for them. Thanks to everyone at fairytale cars, you were a big part of our day."

Mr Richard Ball

"When we first met Steve we could see the passion he had for each and every one of his cars. Everyone of his cars are in pristine condition, there isn't a mark on them, they look brand new. After our consultation we felt more than positive Steve and his team would provide us with the perfect car for our special day. Everything on the day was perfect. Our driver even agreed to be in some of our wedding photos! We would recommend them 110% they definitely deserve to win this award!"

Mrs Amanda Bentham

"I liaised with Diane throughout the process and booked the car 2 months before our



THE
WEDDING
INDUSTRY AWARDS

wedding. She was friendly and made me feel at ease, calling in the evening to check arrangements. The chauffeur on the day was amazing, going above and beyond carrying my dress for me to the church and the same back! Punctual and reliable, would recommend to anyone!!"

Mrs Gemma Rowan (Jeffries)

"Fairy Tale Wedding Cars are fantastic. from the first contact to the wedding day they are wonderful; professional, friendly, welcoming, the whole experience with Fairy Tale Wedding cars was excellent. I can't praise them enough. Steve and Diane are so welcoming and friendly, the choice of cars is amazing and Steve will spend hours (as he did with us) showing you any car you want, the history of the cars and his fantastic. excellent, excellent, excellent."

Mr Darren Morton

"Beautiful car and very nice driver. Patient with the little ones and even let them have a little ride. Would highly recommend."

Mrs Emma Bowie (Paterson)



Why They Booked (in random order)

"Beautiful cars, very professional. Steve and his staff do their utmost to make you relaxed and nothing is too much trouble for them."

Mrs Diana Harper

"Very reasonable price and such a great service."

Mrs Laura Brewin (rush)

"Friendly and professional service, great value, rarity of the cars available."

Anonymous

"We were shown around all the cars by Steve and he was really helpful and let us sit in each car. There was a good selection of cars to choose from and we liked the fact that each car had been renovated to a high standard."

Mrs Helena Eggington (Windle)

"I booked Fairytale wedding cars after a recommendation and we were not disappointed"

Mr James Cowling

"price, cars, and the passion Steve has for delivering the perfect day and service."

Mr mark wilson

"Beautiful cars matching our style and good reviews."

Mrs Hannah McGarrity

"Great value for money"

Mrs Laura Waddell

"They were local and have heard really good reviews"

Mrs Gemma Rowan (Jeffries)

"I chose Fairytale as they were prices within our budget, a good choice of cars & they've won awards."

Mr Peter Burrow

"Good price and great reviews. We were sold when we went to look at the cars and the enthusiasm and dedication of Steve (the owner) made it really exciting!"

Mrs Francesca Makey (Nicholson)

"Friendly and helpful when made initial enquiry."

Mrs Jessica Stevenson (Coy)



THE
WEDDING
INDUSTRY AWARDS

**"I wanted a vintage Ivory wedding car & they were the perfect match for our wedding."
*Mrs Nicole Uttley (Gibson)***

**"The car we wanted"
*Mr matthew appleyard***

**"Following on from a visit to the showroom, it was so obvious that Steve and his daughter Amber take such a great pride in what they do that we knew they would be professional and caring! They did not let us down!"
*Mrs Helen McEvoy***

**"Because they gave such good suggestions which my mother hadn't thought of. Very helpful right up to the last details."
*Mr Simon Bembridge***

**"Offered the car I loved, price and the service was amazing! Made me feel special and explained everything to the T."
*Mrs Rachel Mosley***

**"Good reviews, friendliness of owners and staff"
*Mrs Kelly Ferguson***

**"Good prices, they had the cars we wanted and customer service was great."
*Mrs Lindsay Garfitt-Brown***

**"It was very easy to find and book."
*Mrs Chandra Darwin***

**"simply because they where the very best. we looked at lots of other suppliers who tried to sell you their package, not the one we wanted. Fairy Tale Wedding cars are totally different. you can see they get as much enjoyment from your wedding as you do. I think they are so passionate about their service it goes way beyond just being a business. their personal pride in making your day extra special is something money can't buy and I can't thank them enough. Fairy Tale Wedding cars have achieved a new level of customer excellence that others can only dream of achieving. Thank you."
*Mr Darren Morton***

**"Value for money and choice of cars"
*Mrs Rebecca Carr (Beckett)***

**"All the above."
*Mrs Clare Worton (Garfitt)***



THE
WEDDING
INDUSTRY AWARDS

"Had seen other companies at wedding fayres where the interior of the cars had seen better days we did not personally see fairytale cars until the actual wedding day so went solely on there web page and reviews. We were not dissapointed"

Mrs Marie Atkin (Whitehead)

"Had the car that we wanted."

Mr Nigel Beardow

"through email exchanges and phone discussions, we had a very warm feeling that Steve took a deep and genuine interest in the wedding and that it was not just 'another wedding' from his point of view. Examples here were the number of useful suggestions and relevant questions that no other supplier offered. Steve had a demonstrable passion for vintage transport and a 'no compromise' approach to the presentation and preparation of his vehicles. Finally, Steve's driver was a true professional, offering to go far beyond a drivers duties, for example helping to compose and arrange a number of photographs."

Mrs Laura McGrath (Giles)

"Because of the friendly response when inquiring on the phone."

Mrs charlotte nutting-hughes

"We fell in love with the cars at first glance. We then met Steve McDonald we found him so warm and friendly we felt we had known him all our lives the selection of cars he has restored is out standing we new we had found our cars the price of perfection at a good price."

Mr Chris Loveday

"When I first started looking for wedding cars I had a look online and rang Steve who invited me to go down to the garage to look at the car's. I liked the crysler's and the price was very reasonable. Steve and DI were and all their team were really friendly and I wanted to support a local independent business. I'm really glad that we did because the quality of service that we received added to the perfect wedding day that we had."

Mrs Danielle Copley (fitzpatrick)

"When we spoke to steve him self at the wedding fare we saw he was very professional, polite and down to earth"

Mr Stephen Holt

"Loved the car, loved the people. Couldn't have been more helpful"

Mrs carla Armstrong (kerrigan)

"I booked Fairytale wedding Cars after seeing there stunning range of wedding transport at a local wedding fair. I picked up a leaflet and put it to the back of my mind. After sorting many details for the big day i remembered the beautiful car I had seen and really wanted so



THE
WEDDING
INDUSTRY AWARDS

frantically searched for the leaflet. I then called the gentleman who was very helpful and pleasure to talk too. He was easy to deal with and quickly met my every need. After emailing him my requirements it was straight forward. I felt this company was very professional, experienced, helpful and a real joy to get to share me special day."

Mrs Naomi Lindley (Cunningham)

"Saw them online and liked everything about them"

Mr David Kirk

"Through a Friend and knew was reliable"

Mrs Simone Hokinson(Michalik)

"I liked the cars, also they got back to me within a couple of hours of emailing them with a phone call to make sure he had got all the details down correctly and invited us down to actually see the cars."

Mrs Victoria Whiting (sugden)

"Because of the service i recieved when initally enquiring."

Mrs Kirsty Carratt (Booth)

"Recommended by wedding venue and price was reasonable and best around for what we wanted! The car we had was 1979 rolls Royce featured in emmerdale! This made it extra special and they even had a mini car for our baby to be pictures in! Fabulous service helped to make our day special"

Mr Graham Whitehead

"The car 'Mary' and Steve the owner, you just know they will look after you from the moment you speak to them."

Mr Michael Burns

"when I telephoned Steven seemed very friendly, appreciable and sounded very happy in his job which is very important. Steven and his team didn't let us down they were amazing smiles all day. excellent value for money would have paid more for such a fantastic service and stunning car"

Mrs Joy Hobson-Storey

"Passion for their cars and their open approach to business."

Mrs Katherine Pickersgill (Houghton)

"Customer service and exceptionally good value for money"

Mrs Annemarie Bridges (Chadburn)

"Fell in love with the car instantly!"



THE
WEDDING
INDUSTRY AWARDS

Mrs Emma Bowie (Paterson)

"Amazing service, beautiful cars & fantastic price."

Mrs siobhan Coleman (allott)

"Recommended by friends who had used them the previous year."

Mr Mark cupitt

"I booked fairytale cars through a work friend, it's the best thing I did for my big day."

Mrs Elise Murray

"very friendly and always on time"

Mrs caroline hookway

"The car was booked as a surprise for me by family, but they booked due to knowing how professional and friendly the drivers are and the superior cars"

Mrs Amy Banks (Wheeldon)

"as above"

Mrs Louise Ogg (Whittam)

"After visiting their site we were impressed with the team and their commitment to customer service."

Mr Jonathan Richards

"My brother had fairytale wedding cars for his wedding 2yrs ago and I fell in love with the cars. He dose a brilliant job to all his cars"

Mrs Rachael Hickman (Copeland)

"My husband booked with Fairytale Wedding Cars Ltd after speaking to them on the phone and then visiting their garage. He was impressed with the quality of the vehicles and found the staff easy to talk to and not too pushy. They made an excellent first impression and then provided the service they promised."

Mrs Karen Morrison (Starsmore)

"The cars were a big part of why we booked them but the people that own the company was decider."

Mr Richard Ball

"recommendation then after an initial telephone conversation I knew they could cater to our needs"

Mrs sarah harrison



THE
WEDDING
INDUSTRY AWARDS

"As their confetti car stood out from the rest of just simple wedding cars"

Mrs Vicky Prendergast (Wordsworth)

"Very friendly at the wedding fair and informative x"

Mrs Louise Butler (Smith)

"Their passion about making your day perfect, the quality of their cars, we just knew they were perfect for the job! :)"

Mrs Amanda Bentham



Voter Scores

Question	Your Score	Average
Range of options made available by your transport supplier.	9.714	9.714
Quality of expertise, advice and guidance received from your transport supplier.	9.964	9.964
Quality of customer service and communications received from your transport supplier.	9.946	9.946
Ability of your transport supplier's ability to understand and fit into your wedding.	9.893	9.893
Punctuality and presentation of your transport and driver(s) on the day of your wedding.	9.929	9.929
Quality of your transport supplier's web presence (web site, facebook etc).	9.836	9.836
Value for money.	9.857	9.857